

# Donald Suhaka



## THE SHINGO PRIZE<sup>®</sup>

for OPERATIONAL EXCELLENCE  
a world standard...for a global economy

Principal, HL Leadership  
Faculty Member, The Shingo Prize for Operational Excellence



Following the completion of a master's degree from Brigham Young University in human resource development and organization behavior, Don Suhaka has worked in positions of increasing responsibility (ie: director, vice president, senior vice president/officer) with four bench-mark companies: Anderson Consulting, Haworth Inc., Marriott Corporation, and Manor Care Health Services. For the past 13 years, Mr. Suhaka has led his own consulting firm and has supported various industries, including healthcare, the service industry, finance, manufacturing, hospitality, and automotive in the areas of training, leadership development, and organizational development.

viewed the application of core principles as the key to creating a truly sustainable culture that allows for continuous improvement and a highly motivated work force. The Shingo Prize for Operational Excellence principles now allows him to perfectly blend the central concepts of culture, leadership and continuous improvement into one clear roadmap for organizations to follow.

### EDUCATION

BA, Human Resource Development and Organizational Behavior, Brigham Young University

MS, Human Resource and Organizational Development, Brigham Young University

### SPECIALIZATION

HR, Leadership & Organizational Development

Professional Education & Training

Customer Service and Continuous Improvement

Mr. Suhaka has developed a firm reputation as a senior business leader and advisor who knows how to plan strategically, motivate all levels of an organization, and develop and implement innovative systems, programs and tools to support business needs. Mr. Suhaka also has a well-earned reputation for building excellent teams and consensus in organizations. He is a seasoned trainer and educator, and he has conducted hundreds of leadership development programs.

After 35 five years in the leadership and organizational development arena, Mr. Suhaka has embraced the Shingo model as the single most complete and compelling approach for helping organizations to achieve operational excellence. He has always