

Marte Pendley



THE SHINGO PRIZE

for OPERATIONAL EXCELLENCE

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Partner, Destra Consulting Group, LLC
 Faculty Member, The Shingo Prize for Operational Excellence



Marte Pendley is a partner with Boulder-based Destra Consulting Group, LLC working worldwide with clients in aerospace, financial management, health care, high tech, manufacturing, mining, retail, telecommunications, and transportation. Over the past 20 years, she has worked with executives, managers, and project teams to help develop leadership and team skills; plan and lead change, including lean and lean/sigma implementations; and communicate and promote involvement in new strategic directions.

life, she began her private consulting practice in 1992 in San Francisco, a city she still considers her second home.

Dr. Pendley lives in Denver, Colorado, where she enjoys film, theater, and dance, spending time in the great Southwest, and riding her horse year-round.

Dr. Pendley holds a Ph.D. in human and organization systems and a MA in organization development from the Fielding Institute.

EDUCATION

Ph.d., Human and Organization Systems, Fielding Institute

MA, Organizational Development, Fielding Institute

Her practice includes consulting to management teams confronting the challenges of business transformation, including rapid growth, deregulation, mergers and acquisitions, process redesign, technology implementation and other changes. Dr. Pendley is known for using a variety of innovative approaches to help clients move beyond current patterns of thinking and acting to achieve results. In this regard, she employs the Shingo model to help clients develop effective, comprehensive lean deployment strategies.

SPECIALIZATION

Develop leadership and team skills

Plan and lead change

Communicate and promote involvement in new strategic directions

In her former life as a corporate executive, Dr. Pendley was director of human resource development and director of corporate communications for Mervyn's Department Stores, a \$4-billion plus subsidiary of the Dayton Hudson Corporation. Prior to her tenure with Mervyn's, she was director of training and management development for The Gap Stores, Inc. After leaving corporate