

Mike Orzen

President, Mike Orzen & Associates
Faculty Member, The Shingo Prize for Operational Excellence



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EDUCATION

Stanford University, 1980

University of Oregon, 1987

Mike Orzen delivers a unique blend of lean, Six Sigma, IT and operations. He has been consulting and coaching for over 20 years. His career includes the successful application of lean in many environments, including manufacturing and service industries, supply-chain, IT, insurance, healthcare, aerospace, and food and beverage. He has been plant manager of a medical implants facility and spearheaded strategic planning and project management office practices in several organizations. Mr. Orzen's experience includes systems design, enterprise-wide project management and large-scale roll out of lean initiatives in global companies as guide and coach.

Mr. Orzen is coauthor of the Shingo award-winning book "Lean IT: Enabling and Sustaining Your Lean Enterprise." The book explores many aspects of lean IT, including integrating IT with the business, information-based process improvement, agile software development, infrastructure operations and ITIL, cloud computing and project management.

He holds degrees from Stanford University and the University of Oregon as well as certifications in management accounting, production and inventory control, project management, Six Sigma and agile.

Mr. Orzen was recently named adjunct professor with The Shingo Prize for Operational Excellence, is a faculty member of the Lean Enterprise Institute and

president of Mike Orzen & Associates, which emphasizes the development of people, business process capability, and leveraging information technology to drive a culture of operational excellence.