



Randy Cook, Ph.D.

Director of Education
The Shingo Prize for Operational Excellence

Dr. Randy Cook is a Clinical Professor in the Jon M. Huntsman School of Business at Utah State University, with a joint appointment with The Shingo Prize for Operational Excellence as the Director of Education.

Randy teaches operations management and lean tools courses in the undergraduate program, as well as Leadership and Operational Excellence in the graduate programs.

In his role as Director of Education, he is responsible for coordinating the development of The Shingo Model and the associated educational programs for affiliates of The Shingo Prize. He also strengthens relations between The Shingo Prize and faculty and students in the Jon M. Huntsman School of Business.

He also consults and trains for companies in the areas of principle based lean leadership and lean systems, structures and measures.

Prior to joining USU, Randy held several executive positions at AMI Semiconductor headquartered in Pocatello, Idaho, which included Director of Quality, president and managing director of AMIS Philippines, vice president of Communications ASICS, vice president of Assembly and Test Operations, and senior director of Worldwide Logistics. Throughout his 17 years at AMIS, he focused on process simplification, eliminating waste, improving quality and throughput times, and developing people. He established extensive training programs in continuous improvement, designed experiments, and throughput time reduction, starting in 1987. While serving as the president of AMIS Philippines, he was also the vice president of the Semiconductor and Electronics Foundation of the Philippines, an association of over 100 electronic companies doing business there.

He was an assistant professor at the University of Western Ontario and an instructor at the University of North Carolina – Greensboro. His research and teaching were in the areas of rapid continuous improvement and understanding the transformation of Japanese manufacturing.

Randy has a Ph.D. degree in operations management from Duke University and a bachelor of science in finance from Idaho State University.

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