



## SHINGO 102E

### SHINGO APPROACH TO OPERATIONAL EXCELLENCE EXAM

#### OPPORTUNITY

#### Content Summary

This course is a capstone to the Shingo Approach to Operational Excellence course and a yearly calibration check for our Shingo Examiners. This course can also help calibrate individuals using the Shingo Prize Model as an internal framework to assess their lean journey.

This course not only administers the exam but also shares the reasoning behind the Shingo Team's score so that you understand each component of the Shingo Prize Guidelines.

This course is pass or fail. Those who pass will be able to print a certificate of completion—demonstrating their proficiency in applying the Shingo Prize Model and Guidelines.

#### Learning Objectives

The exam is divided into 17 components with each one matching specific Shingo Guideline criteria. To pass this exam, you need to pass 80% of the 17 components. To pass a component, you must score within the acceptable range set by the Shingo Prize for each of the component.

Following the methodology presented in the online Shingo 100 course and practiced in the Shingo 101 workshop is the surest way to successfully complete the exam.

#### Learning Method

This training occurs in a self-paced e-learning environment that administers a capstone exam testing the learners:

- Conceptual understanding of the Shingo Prize Model
- Ability to distinguish the difference between lean tools, systems, and principles
- Assess a case-study (achievement report) using the Shingo Prize Guidelines and criteria

The learner can stop and return to the saved exam between each of the 17 components. After the learner submits their score they will see the TSP grid of the Shingo Prize Team and how they scored that same component.

#### Delivery Media

Self-paced Online Exam  
Handouts (Forms, Model, Guidelines, Glossary)  
Animations (Adobe Flash)  
Audio/video

#### Cost

Students registered from the same company:

1	\$195
10-24	\$180
25-49	\$170
50+	\$160

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